

GP ASIA Sdn Bhd

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We are shared contact centre service provider who has been **empowering** clients around the world to **achieve** business transformation and **growth** through our services that boost process and operational efficiencies

Why Us?

GP Asia is a BPO (Business Process Outsourcing) service provider who offers 24x7 Contact Centre Support, which enable your business to focus on your core business operations relieving yourself and your employees of the daily burden of logistical tasks.

We are passionate about what we do. As a result, we will integrate our level of expertise with your business practices to ensure the best customer service experience possible. With specialized multilingual team who are in a constant battle to ensure customer satisfaction **24 X 7** by delivering services efficiently.

Let us work for your customers where we will be able to track and trace the delivery progress status of the customer's goods, provide them immediate feedback on the status of their good, assist with their historical trail data, notify on the damaged or missing item and giving immediate feedback via online chat/email, and inform on their renewal notice period.

Our Services



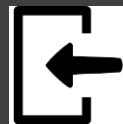
Customer Service help you with issue resolution, compliant handling, data entry



With us you can book your schedule at any time of the hour



Track and Trace your item to find out its status or any missed & damaged issue



Get your Import Arrival Notices without any hassle



Import Renewables (on-carriage, import deliverables)



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